

# Milagon Lifetime Warranty

Effective for Premier Chair and Standing Support Products purchased after December 31, 2006 (Revision A)

## Warranty Registration

Register your new product by visiting [www.milagon.com](http://www.milagon.com) and clicking on the "Warranty Registration" link.



## Warranty Policy

Milagon, a Division of NSS Enterprises, Inc., except as noted below, warrants its Premier Chair and Standing Support Products against defects in material and workmanship under normal use, for the useable life of the product regardless of shift usage and without prorating the cost by years of service. This warranty is limited to products that are purchased from a Milagon Authorized Distributor or directly from Milagon and is limited to the original end-user. Under this warranty, Milagon will repair or replace with comparable product, at its discretion and free of charge, any product, part or component which is found defective in material or workmanship during the applicable warranty term. When requested, seating, matting and/or parts must be returned to Milagon for inspection to obtain this warranty. Milagon reserves the right for final determination of warranty coverage. Parts repaired or replaced under this warranty are warranted for the remainder of the original warranty period.

All freight costs for returns are the responsibility of other than Milagon. All C.O.D. or freight collect shipments will be refused. This limited warranty is the sole remedy for product defect and no other express or implied warranty is provided, including the products merchantability or fitness for a particular purpose. Milagon will not be liable for consequential or incidental damages or costs arising from any product's defect. Milagon reserves the right to change its warranty policy without notice.

## Exclusions

**This warranty shall not apply to:** (1) Damage incurred during shipment. (2) Any product that has been subject to misuse, abuse, negligence, overloading or accident. (3) Improperly used products or use of the product for other than its intended purpose. (4) Any product modified from its original design (unless authorized by Milagon). (5) Damage or failure resulting from the use of corrosive or incompatible chemicals. (6) Replacement of ordinary wear items including but not limited to: cushions, glides, or casters. (8) Products using after-market parts not supplied by Milagon, including the ordinary wear items listed above.

| Product  | Term     |
|--|----------|
| <b>Milagon Premier Chairs and Standing Supports Featuring </b> |          |
| <i>Aklaim, Premium Chairs</i>  | LIFETIME |
| <i>Brio, 12 Series Chairs</i>  | LIFETIME |
| <i>Edj, Stainless Steel Chairs</i>   | LIFETIME |
| <i>Neutra, Electrostatic Dissipative Chairs</i>  | LIFETIME |
| <i>Stera, Class 10 Clean Room Chairs</i>   | LIFETIME |
| <i>Tasq, Standing Supports and Tool Caddy</i>  | LIFETIME |
| <b>Milagon Premier Matting Systems Featuring </b>              |          |
| <i>Vigor, Workmats</i>   | 5 Years  |
| <i>Matta Products, Safety Surfacing</i>  | 10 Years |
| <b>Budget Chairs</b>   |          |
| <i>Cita, Budget Chairs</i>   | 1 Year   |